

Educause Center for Analysis and Research (ECAR)

Faculty Technology Survey

2014 Benchmarking Results for Appalachian State University

Technology-Enabled Learning / Workspaces:

Thinking about the past year, please rate your experiences with the following resources / services / spaces provided by your institution

Rollup

		Below Average			Neutral			Above Average		
Technology-enabled learning / working spaces	Classroom based technology resources	8.30%	22.50%	17.20%	9.00%	9.90%	9.70%	78.90%	65.50%	64.40%
	Laboratory or research-based technology resources	7.80%	16.50%	12.80%	7.00%	12.90%	11.50%	63.60%	45.10%	44.70%
Technology-enhanced connection and communication resources	Reliable Access to Wi-Fi Networks	18.10%	24.10%	17.80%	12.00%	9.20%	8.20%	62.40%	61.40%	63.90%
Technology support services	Technology Support	8.20%	17.30%	15.20%	5.20%	10.50%	11.10%	85.10%	70.10%	70.60%
Other Technology Services	High-performance / research computing services	8.90%	15.00%	11.10%	11.90%	12.40%	11.50%	19.40%	16.80%	21.80%
	Cloud-based high-performance / research computing systems	9.90%	14.40%	11.60%	13.70%	13.40%	12.50%	13.70%	10.70%	16.40%

Detailed

		Poor			Fair			Neutral			Good			Excellent		
Technology-enabled learning / working spaces	Classroom based technology resources	3.00%	7.20%	4.80%	5.30%	15.30%	12.40%	9.00%	9.90%	9.70%	48.10%	45.60%	44.20%	30.80%	19.90%	20.20%
	Laboratory or research-based technology resources	1.60%	5.10%	4.10%	6.20%	11.40%	8.70%	7.00%	12.90%	11.50%	46.50%	33.30%	31.40%	17.10%	11.80%	13.30%
Technology-enhanced connection and communication resources	Reliable Access to Wi-Fi Networks	5.30%	8.50%	6.20%	12.80%	15.60%	11.60%	12.00%	9.20%	8.20%	33.10%	37.30%	36.10%	29.30%	24.10%	27.80%
Technology support services	Technology Support	2.20%	4.90%	4.60%	6.00%	12.40%	10.60%	5.20%	10.50%	11.10%	29.10%	38.70%	39.20%	56.00%	31.40%	31.40%
Other Technology Services	High-performance / research computing services	3.70%	7.70%	5.70%	5.20%	7.30%	5.40%	11.90%	12.40%	11.50%	10.40%	12.00%	15.10%	9.00%	4.80%	6.70%
	Cloud-based high-performance / research computing systems	5.30%	8.00%	6.40%	4.60%	6.40%	5.20%	13.70%	13.40%	12.50%	9.90%	8.10%	11.90%	3.80%	2.60%	4.50%

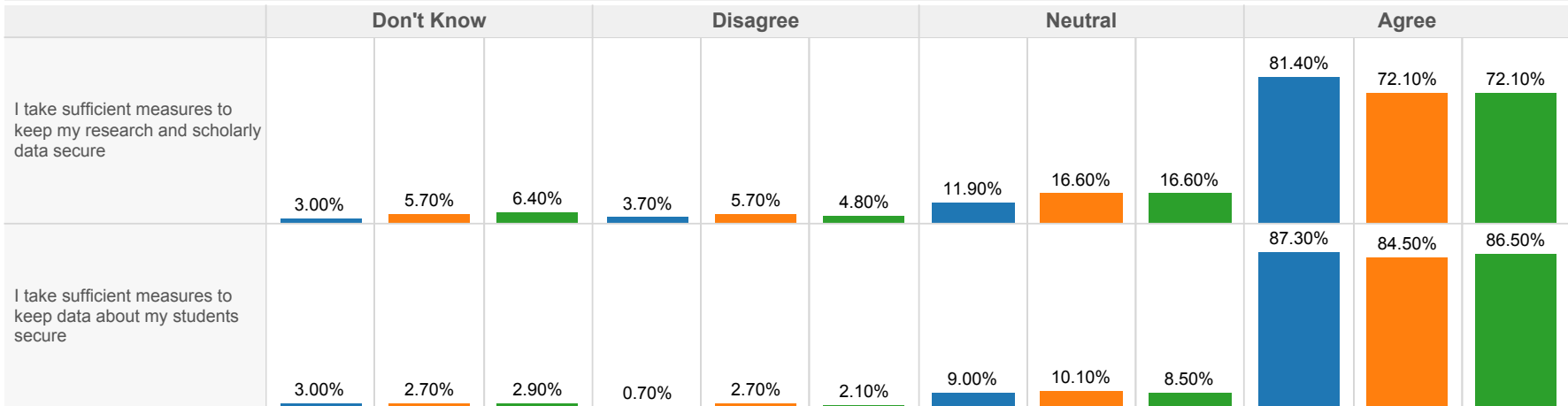
Category ASU

MA Public Institutions US Institutions

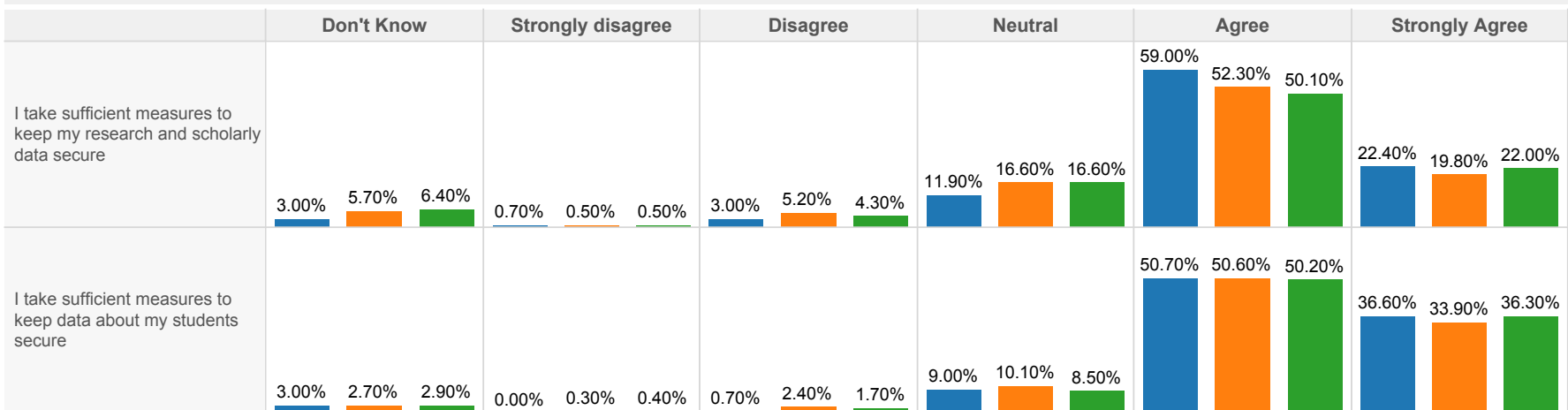
Data / Information Privacy and Security

Please tell us how much you agree or disagree with the following statements about data / information privacy and security

Rollup



Detailed



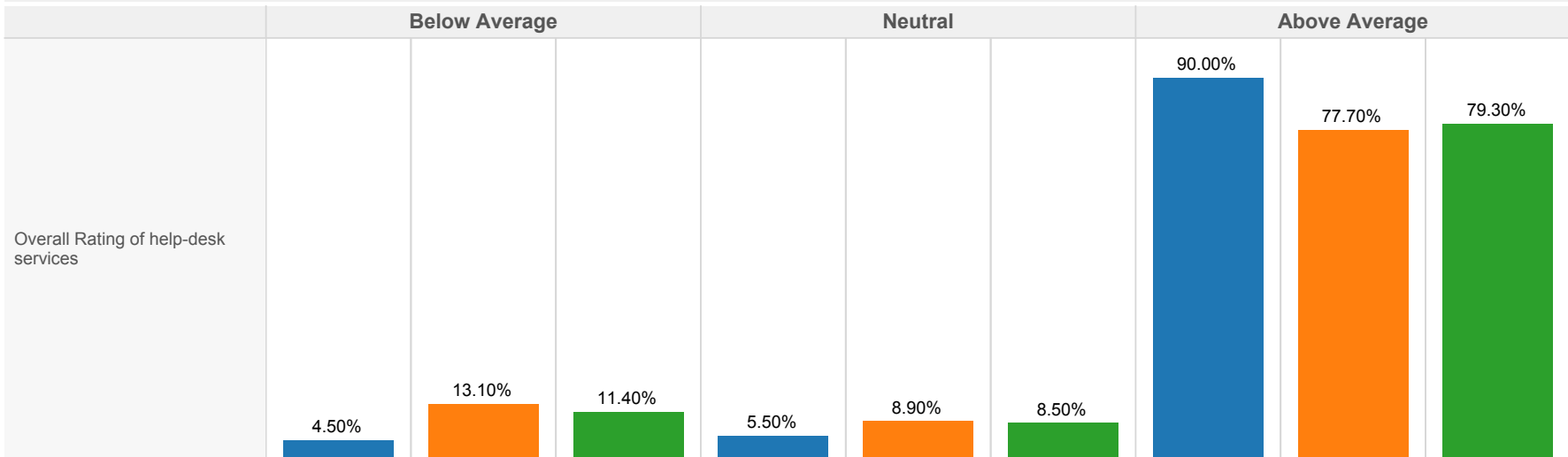
Category ■ ASU

■ MA Public Institutions ■ US Institutions

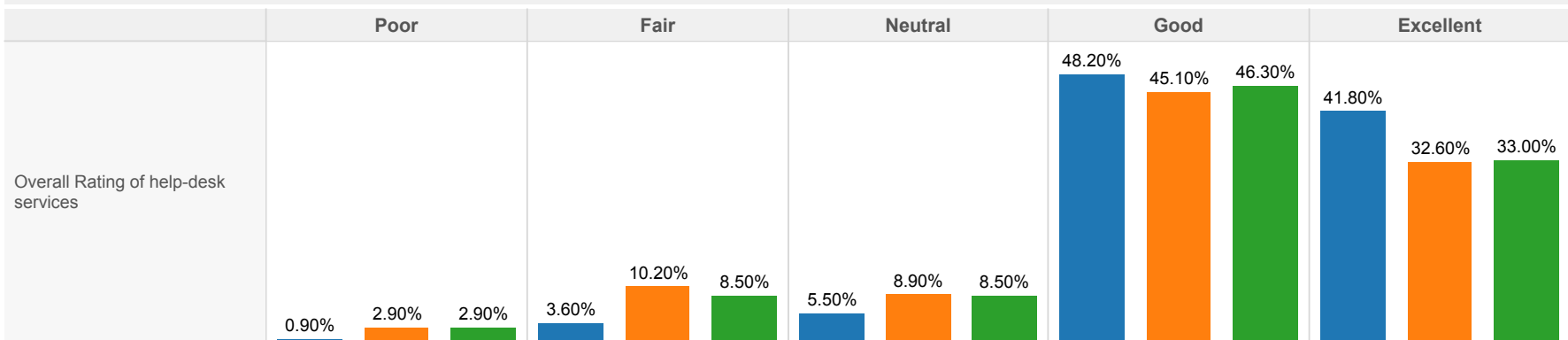
Help Desk

Please rate your experience with the following way's you've received help desk assistance:

Rollup



Detailed



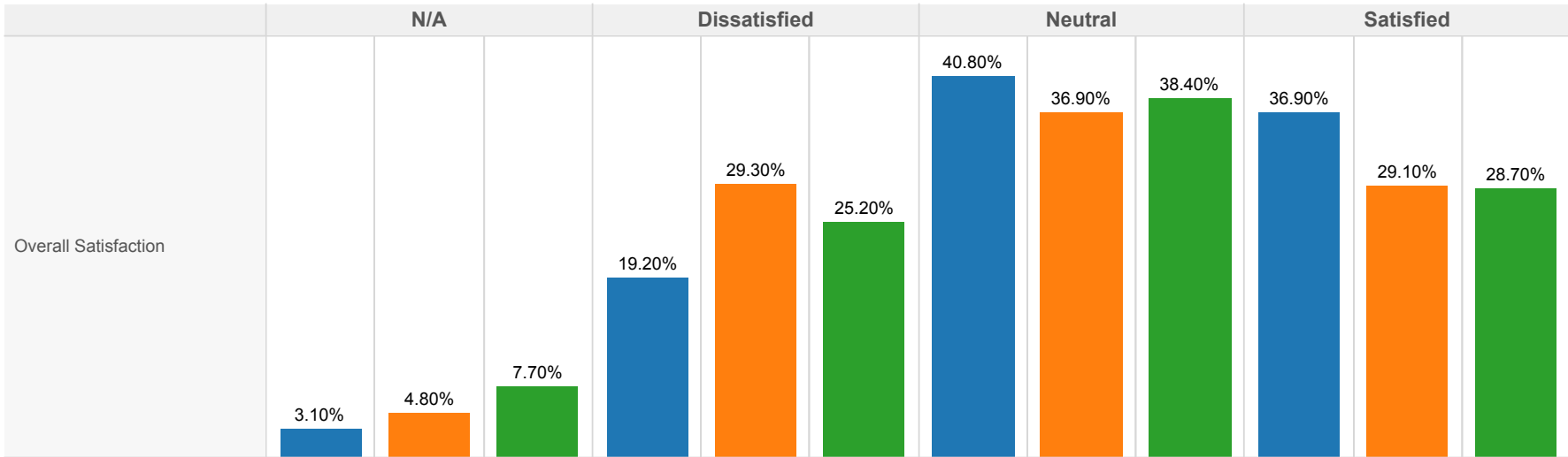
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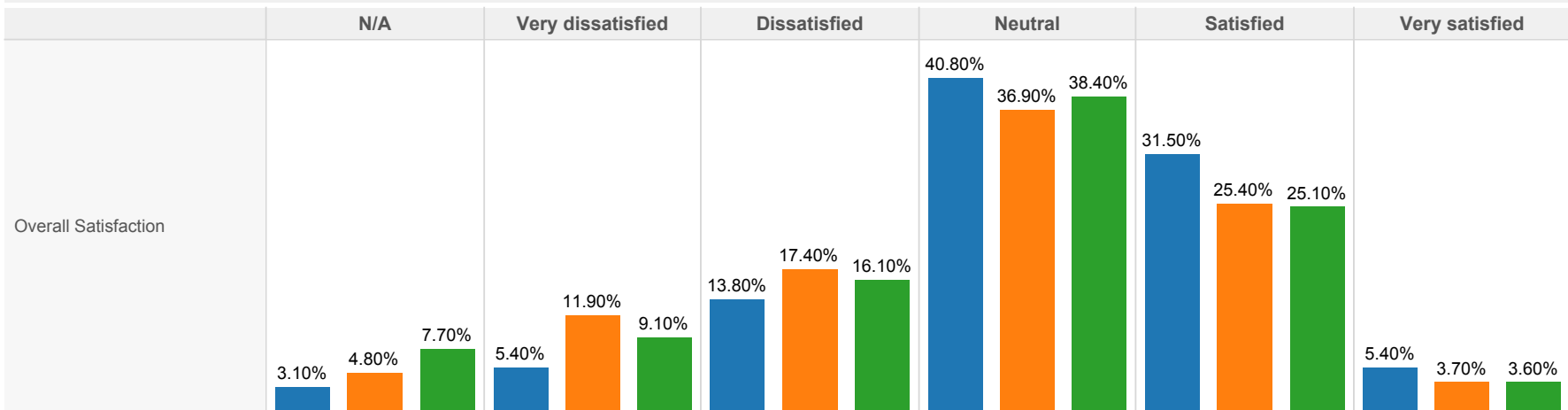
Classroom Technology

Please rate your satisfaction with the following classroom technologies available at your institution.

Rollup



Aggregated



Category ASU

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